

# FADONA/LTC • Summer 2015 FOCUS



Florida Association Directors of Nursing Administration/LTC

2016 Annual Convention Hilton Daytona Beach Oceanfront Resort

2015 Convention Photographs and Highlights Pages 8 - 9



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Imogene Ward Scholarship - From left: Homer Ward; Scholarship winner, Jessica York, LPN; Jeff Ward; and Betty Barron, DON.

2016 Call for Presentations

details on page 7

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FADONA/LTC

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Betty Barron – 727-863-5488
bettybcncdon@yahoo.com

Region V Vice President: 2013–2015 Kimberly Joynes – Office: 941-624-5966 Cell: 941-661-2945 kjoynes@greystonehcm.com 941-492-5313

Region VI Vice President: Vacant
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Amina Dubuisson – 954-495-7788
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#### **Business Office**

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FADONA is a state chapter of NADONA, (800) 222-0539.

# Message from the President

Greetings FADONA Members! We have completed another successful convention and want to share with you some of the great photos from the event; look for yourself and your friends on page\_\_. Mark your calendar for the upcoming convention in Daytona Beach for 2016 – additional details about the convention are located on our website (www.fadona.com) under the "Convention" page.

Our exhibitors understand your LTC challenges and are there for you year round striving to provide you with the most up to date information to make your life better in your facilities. We also had great vendors who kept us entertained and educated.

In our positions in LTC we are constantly challenged with regulatory changes, census mix, higher acuity and staffing ratios. Some days it seems insurmountable, yet we find new ways to move forward and maintain quality outcomes – LTC nurses are resilient!

We are already going full speed ahead in planning FADONA's 29th Annual Convention in Daytona. There is a lot of work going on behind the scenes to prepare for the next great convention. As we move forward with planning the next convention, we are looking for great speakers who are knowledgeable and will present us with the most current and up to date information for us to take back to our facilities. As you know, healthcare is ever-changing and Long Term Care/Skilled Nursing Communities must keep up to date with regulations, standards of practice and techniques in order to keep their nursing staff up to date to provide our resident(s) the best quality of care that they deserve.

Remember we are here to support you through the challenges you face each and every day. The Board of Directors understands what you face day-to-day because we face the same dilemmas you do in our facilities. Call on our Region Vice Presidents to help you. It is a great to network with others



resident

and share ideas.

Remember to apply early this year for the FADONA Awards. There will be awards for CNA, LPN & Nurse Administrator of the Year and scholarships. Look for applications to assist your staff in winning one of the above awards or contact FADONA for more information.

As always we want to continue to increase our membership in both NADONA & FADONA/LTC. When we boost our membership we have a larger and louder voice to use to work on areas of concern in the nursing home industry. Together we can stay united as a professional organization to mentor nurse executives who choose to Carry the Torch of Leadership.

As FADONA is still the only dedicated organization for directors of nursing and nurse administrators in the state of Florida we are here to support our members. We love hearing from YOU, our members, during the year with recommendations and suggestions as it helps us serve the membership better.

You may contact your FADONA board members as a resource if needed. Please check out our FADONA website at www.fadona.org for additional news and updates.

Respectively,

Jean Nelson, RN-BC, BSHCA

President

# Award Winners Highlight FADONA's Successful 28<sup>th</sup> Annual "Carrying the Torch of Leadership" Convention



LPN Awards of Excellence Co-Winner (from left): Susie Jensvold, FADONA 1<sup>st</sup> Vice-President; Awards Sponsor Robin Bleier, RB Health Partners; Julien Gordon, DON, Guardian Care Nursing; 1<sup>st</sup> Place Award co-winner, Deborah Stephens, LPN; Eloise Abraham, NHA; and Beth Barnes.

Florida Association Directors of Nursing Administration/LTC (FADONA) President Jean Nelson is very pleased to announce that the 28th Annual Convention "Carrying the Torch of Leadership 2015" was a huge success. The convention, which was held at the Rosen Centre Hotel in Orlando from March 30-April 2, saw a large number of attendees from the state of Florida and beyond. The convention gathered together more than 200 attendees, guests, speakers, and exhibitors from around the country.

One of the many highlights of the convention each year is the highly anticipated Annual Awards Luncheon. The annual luncheon featured the 2015 FADONA Awards presentation which included the Nurse Administrator of the Year Award sponsored by Optum, and the CNA/LPN Awards of Excellence sponsored by RB Health Partners. This is the 12th straight year that Optum has sponsored the

Nurse Administrator of the Year Award and the 5th year in a row that RB Health Partners has sponsored the CNA/LPN Awards.



Recognition of Service Award (from left): Jean Nelson, FADONA President; Award recipient LuMarie Polivka-West, FHCA; and Susie Jensvold, FADONA 1st Vice-President.

Their sponsorships each year are greatly appreciated by the association.

Each year, FADONA acknowledges a nurse administrator who has demonstrated a high degree of professionalism by mentoring and nurturing, as well as showing a commitment to the standards of nursing practice and excellence in long-term care. The 2015 winner of the Nurse Administrator of the Year Award is Elizabeth Borer, DON, at Sunset Lake Health & Rehab. On hand to present the award was Dr. Bryant from Optum, alongside Elizabeth's facility's administrator, Devin Eickelmann.

"FADONA is very appreciative of the dedication Elizabeth has shown to her patients and the field of LTC nursing," President Jean Nelson said. "Her work as a nurse leader has not gone unnoticed, and she has shown a special commitment to providing quality care to all of her patients. The Nurse Administrator of the Year award was created to recognize outstanding nurse leaders, and Elizabeth certainly qualifies. Congratulations to Elizabeth on all of her hard work"

FADONA also presented its CNA and LPN Awards of Excellence, sponsored by RB Health Partners. The awards recognize certified nursing assistants (CNAs) and licensed practical nurses (LPNs) across the state of Florida. This year's winner of the CNA Award of Excellence is Betty Sankar from Lady Lake Specialty Care Center. She received a plaque recognizing her achievement and a check for \$500. This year FADONA awarded two first place winners for the LPN Award of Excellence. The co-winner of the LPN Award of Excellence is Marjorita Evans, an LPN at San Jose Health & Rehab Center in Jacksonville. The other co-winner is Deborah Stevens, LPN at Guardian Care Nursing in Orlando. Both Marjorita and Deborah received a plaque recognizing their achievement and a check for \$500. FADONA is very proud of this year's worthy recipients of the CNA, LPN, and Nurse Administrator of the Year awards, and we thank our sponsors Continued on next page



Nurse Administrator of the Year Award (from left): Award Sponsor Kim Roberts and Dr. Wanda Bryant, Optum; Devin Eickelmann, NHA, Sunset Lake H&R; Award winner, Elizabeth Borer, DON, Sunset Lake H&R; and Susie Jensvold, FADONA 1st Vice-President.

RB Health Partners and Optum for providing their support.

This year FADONA awarded the Imogene Ward Scholarship to Jessica York, an LPN at Bear Creek Nursing Center in Hudson, FL. The Ward scholarship program was established to provide financial assistance to individuals in nursing looking to continue their education in the LTC setting. Jessica received a check for \$2000 to further her education as a nurse. Thanks again to the Ward family for providing this generous scholarship to our LTC nursing students.

Also receiving a plaque for her long-time support of the organization was LuMarie Polivka-West, Sr. Vice President at Florida Health Care Association. LuMarie has been a close friend and supporter of FADONA and we thank her for all she has done for the association and long-term care.

Lastly, FADONA installed and reelected new officers and

regional VPs at this year's convention. Sheila Mangrum is the newest board member and is taking on the role of secretary. Susie Jensvold was reelected as 2nd Vice-President, along with Reuben Bowie as Treasurer, Sharyn Figgins; Region I Vice-President, Kim Joynes; Region V Vice-President, and Amina Dubuisson; Region VII Vice-President. FADONA will be holding its 29th Annual Convention & Trade Show, March 21-24, 2016 at the Daytona Beach Hilton in Daytona

Beach, Florida. Located in the heart of the Ocean Walk Village on the 'World's Most Famous Beach,' the Hilton Daytona Beach offers stunning views of the Atlantic Ocean and easy access to the thriving seaside, entertainment and meetings district in Daytona Beach. For more information about FADONA's annual convention please call the business office at (561) 683-0037 or send an e-mail to icordes@bellsouth.net



LPN Award of Excellence Co-Winner (from left): Susie Jensvold, FADONA 1st Vice-President; Awards Sponsor Robin Bleier, RB Health Partners



CNA Award of Excellence (from left): Susie Jensvold, FADONA 1st Vice-President; Awards Sponsor Robin Bleier, RB Health Partners; Tricia Robinson, NHA, Lady Lake Specialty Care Center; 1st Place Award winner, Betty Sankar, CNA; and Kim Sikes, Director of Nursing Services

# **Regional Reports**



# **Region I**

Region 1 — Northwest

1A — Bay, Escambia, Holmes, Okaloosa, Santa Rosa, Walton, Washington; 1B — Jefferson, Madison, Calhoun, Leon, Taylor, Franklin, Gadsden, Gulf, Jackson, Liberty, Wakulla

#### Region I

Hope everyone is having a great summer! It is beautiful here in Northwest Florida. The Pensacola Chapter meeting July 23 was sponsored by Jill McEvoy of Avanir, we would all like to thank them for their on-going support. At our last meeting we decided to have quarterly meetings as getting away from our buildings more frequently than that was difficult for all. We continue to network and support each other through our e-mail network; we can ask the group questions, see how others are handling specific issues, support each other when one is in survey, and share survey results. If you want to be added to our e-mail contact list, just let me know at new e-mail address – **rgsqf@aol.com**.

Our annual conference in March was great and I have heard many positive comments about the various topics and speakers. I especially enjoyed and learned from the Infection Control speaker, and Polly Weaver is always awesome. The report on the outcome of Florida Atlantic University's survey of LTC DONs was interesting. It is so rare that we see a study specifically addressing our issues and needs. Thank you Drs. Rose Sherman and Terri Touhy. My favorite part of conference, though, is networking with my peers from throughout the state. No matter how tired or overwhelmed I am when I arrive, I always leave rejuvenated and with new ideas. Feel free to contact me with questions, ideas or suggestions for our region.

Sharyn Figgins, RN DON Cell: 850 313-6325 Email: rgsqf@aol.com



# **Region II**

Region 2 — Northeast

2A — Hamilton, Lafayette, Alachua, Marion, Clay, Nassau, Suwannee; 2B — Dixie, Union, Putnam, Baker, St. Johns, Columbia, Gilchrist; 3B — Levy, Bradford, Duval, Flagler

#### Region II

As the kids get back to school and start on their learning path. It is time for us to learn and share from each other's experiences. We are currently looking for facilities to host FADONA meetings in the Jacksonville and Ocala area. This is a great time to share with your colleagues the wonderful things you may be doing at your facilities. If you are interested in hosting a meeting, please send an email to jacqueline.hinerman@northporthealth.com.

There will be a symposium in Ocala on October 23, 2015 for

anyone interested. We are also updating our e-mail lists. If you have not gotten an e-mail stating testing and would like to be on our e-mail list, please send me a message to above e-mail.

Jacqueline Hinerman, RN Phone: 352-732-2449

Email: jacqueline.hinerman@northporthealth.com

# Region III

Region VI — Southeast

6A — Palm Beach; 6B — Brevard, Indian River, St. Lucie, Martin, Okeechobee; 6C— Hendry, Glades

#### Region III

If you have any questions for or about Region VI, please call the FADONA business office at **561-683-00347** or email **icordes@bellsouth.net.** 



# **Region IV**

Region IV — Centralwest

4A — Hillsborough, Pinellas, Polk, Highlands; 4B — Hernando, Sumter, Citrus, Pasco

#### Region IV

Contact Region V Vice President **Betty Barron** at **727-863-5488** or **bettybcncdon@yahoo.com** for information about the events and meetings occurring within the counties under Region V.



# **Region V**

Region V — Southwest

5A — Manatee, Charlotte, Collier;v 5B — Desoto, Lee, Sarasotat

#### Region V

Contact Region V vice president **Kim Joynes** at **941-624-5966** or **kjoynes@greystonehcm.com** for information about the events and meetings occurring within the counties under Region V.

# Region VI

Region VI — Southeast

6A — Palm Beach; 6B — Brevard, Indian River, St. Lucie, Martin, Okeechobee; 6C— Hendry, Glades

Continued on next page

Continued from page 5

# **Regional Reports**

#### Palm Beach County Chapter

Join us for our 27<sup>th</sup> Annual Educational Symposium! It will be held Wednesday, October 21, 2015 at the Bear Lakes Country Club, 1901 Village Boulevard, West Palm Beach, FL, 33409. The event starts at 5 p.m. The cost is \$35 per person - attendees will also have the opportunity to attain a one-year membership to PBC-DONA for an additional \$35.

Dr. Jemelle June Mayugba, an Associate Director for VITAS Healthcare, will be speaking on the subject of "Reducing Readmissions and Length of Stay". A catered dinner and 1 CEU Credit are included.

The event also features a 50/50 raffle, a Chinese auction with vendor prizes, great networking opportunities, and vendor tables.

Vendors interested in sponsoring a table or donating a prize for the raffle should call **Judi Miller** at **561-827-3825**.

If you would like more information on this event, or would like to RSVP and pay at the door, please call **Andrew Rosenbrough**, PBC-DONA Community Liaison at **561-723-7888** or email **andrew@pmdxu.com**.

Please RSVP no later than October 9, 2015. Secure your seat by sending in the \$35 fee with the form to:

Loia Gackerheimer

PBC-DONA Association Treasurer

Academy of Nursing and Health Occupations

5154 Okeechobee Blvd Ste. 201

West Palm Beach, FL 33417

If you have any questions for or about Region VI, please call the FADONA business office at 561-683-00347 or email icordes @bellsouth.net.

Debbie Grotke, Palm Beach Chapter President

Phone: 561 683-1400 Email: grotke@anho.edu



# **Region VII**

Region VII — Southeast
7A — Miami-Dade, Monroe, Broward

#### **Developing a Long-Term Care Education Network**

FADONA Immediate Past President and NADONA Recording Secretary Bonnie Cruz participated in an invitation-only long-term care stakeholder event on Aug. 27 in Tallahassee, Fla. With a focus on "Developing a Long-Term Care Education Network," this program was sponsored by Florida State University's College of Medicine, Department of Geriatrics, and FMDA – The Florida Society for Post-Acute and Long-Term Care Medicine. Representation included the faculty and leadership of both sponsoring organizations, as well those from Florida Health Care Association, LeadingAge Florida, Florida Pioneer Network, Florida Assisted Living Federation of America, FADONA, and the University of South Florida.

#### Region VII

Broward County Chapter
FADONA BROWARD 3rd Annual
Symposium - 6 CEUs Offered!

We are pleased to announce that FADONA Broward is having the third annual FADONA Broward Symposium, to be held at Florida Medical Center on October 6, 2015.

Our goal is to offer new ideas for clinical approaches and an opportunity for professional networking. This unique and informative one day symposium will provide 6 CEU credits for RNs, LPNs, and NHAs. The 1 day meeting will feature formal presentations on:

- LTC Nursing Update by Arlene MayoDavisfrom the Agency for Health Care Administration
- ICD10 Training by Pam Harris
- Stroke Education by Justin Boise, RN, Florida Medical Center, A Campus of North Shore
- Diabetes Update for 2015 by Vivian Fernandez, MS, RD, CDE, BCADM
- Sepsis in Long Term Care by Rebecca Allen, RN, BSN, Education Manager, Florida Medical Center, A campus of North Shore
- Survey Preparation by Amina Dubisson, RN
- Customer Service by Marlene Lieberman, MSW, NHA

The symposium will be hosted at Florida Medical Center, a campus of North Shore, 5000 W Oakland Park Blvd, Ft. Lauderdale 33313. There is a \$30 fee for members or a \$65 fee for nonmembers, which will be applied towards your local chapter annual membership. The registration fee includes 6 CEUs, continental breakfast, handout materials and lunch.

There will also be raffle prizes awarded at the end of the program compliments of the vendor sponsors. Please confirm your attendance to this event by contacting **Heather Grasso** at **(561) 2759273** or via **fadonabroward@gmail.com**. We look forward to confirming your participation and thank you for your support of the Broward FADONA Chapter.

#### **Heather Grasso**

Secretary Broward FADONA

Contact Region V vice president **Amina Dubuisson** at **954-495-7788** or **adubuisson@GreystoneHCM.com** for information about the events and meetings occurring within the counties under Region VII.



Developing a Long-Term Care Network: FADONA Immediate Past President and NADONA Recording Secretary Bonnie Cruz, RN, BSN, MEd (from left); Rita D'Aoust, PhD, ACNP, Associate Dean, College of Nursing, University of South Florida; and Paul Katz, MD, CMD, Chair, Department of Geriatrics, Florida State University's College of Medicine.

# We salute our sponsors for their generous support!

FADONA's 2015 Annual Convention: Sponsorships and Grants



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American Health Associates ... Annual Awards Luncheon Co-Sponsor

Consulate Health Care ... Welcome Reception on Monday

**Eccolab Group ···T-Shirts** 

**Greystone ··· Annual Awards Luncheon Co-Sponsor** 

Guardian Pharmacy ··· Hotel Key Card

Mobilex USA/ US Laboratories...Name badge holders

Optum...Nurse Administrator of the Year Award

RB Health Partners ··· Awards of Excellence

RXPERTS ··· 2015 Annual Convention Online Photo Display

TrustBridge ...Tote Bags

Airamid ··· Charging Station



















# Call for Presentations for 2016 Convention

-by Matt Reese, Senior Manager of Association Services

- The 29th Annual Convention will be held at the Hilton Daytona Beach Resort

West Palm Beach, Fla. – Florida Association Directors of Nursing Administration/LTC (FADONA) is excited to announce that it is now accepting "Call for Speaker Presentations" for its 29th Annual "Carrying the Torch of Leadership" convention, March 21-24, 2016 at the Hilton Daytona Beach Oceanfront Resort. Presenters who wish to speak at the convention are invited to submit an online proposal on FADONA's website (www.fadona. org) that will include details about the proposed presentation. Submissions should be based on FADONA's needs assessment with issues related to long-term care and geriatrics. The submission site deadline for all applicants is December 18, 2015.

# The calls for presentations process falls into FADONA's mission of providing the highest quality education to health care practitioners in long-term care.

This is FADONA's seventh year of hosting this call for presentations process and it continues with enormous success. There have been many worthwhile submissions since this practice was debuted and FADONA expects this trend to continue this year. The calls for presentations process falls into FADONA's mission of providing the highest quality education to health care practitioners in long-term care. High-profile and relevant educational programs have always been the pinnacle of the annual convention. Attendees expect clinical topics to be strong evidence-based lectures with cited references and administrative topics to be relevant to their setting and focused on current best care practices. It is the presentation review committee's intent, that the best presentations incorporate attendee networking, case-discussion (Q&A), small groups, and take home tools such as handouts, key points, guides or quick tips. These types of presentations are highly encouraged and will result in the highest possible learning experience for attendees.



FADONA President Jean Nelson remains excited about the call for presentations process and the viability of its continued success. The quality of speakers and educational topics that the system has brought forth in recent years has been spectacular. She expects the submissions to be just as strong this year, providing fantastic educational sessions for attendees in 2016. "FADONA has always worked tirelessly at providing excellence in education to our health care professionals working in long-term care and geriatrics. Since its inauguration, the call for presentations process has strengthened the quality of education at the annual convention. With increasing numbers of proposals, the program will continue to thrive. We are very eager to see the submissions we will receive this year," said Nelson.

FADONA remains the largest state chapter of NADONA in the country with more than 350 members. This is a huge achievement

The quality of speakers and educational topics that the system has brought forth in recent years has been spectacular. [FADOAN President Jean Nelson] expects the submissions to be just as strong this year, providing fantastic educational sessions for attendees in 2016.

and FADONA is thrilled to have the participation and support of so many nurse leaders in long-term care. We hope to see each and every one of you at FADONA's 29th annual conference at the Hilton Daytona Beach Oceanfront Resort, March 21-24, 2016 in Orlando.

The Hilton Daytona Beach Oceanfront Resort is located directly on the sunny beaches of the Atlantic Ocean; the Hilton Daytona Beach offers impeccable service, an abundance of amenities and many dining and recreational options. The hotel is just minutes from Daytona Beach International Airport, Daytona International Speedway and only 60 minutes from Orlando International Airport. St. Augustine area attractions of Orlando are just an hour away.

To learn more about the venue or the call for presentations process go to www.fadona.org or contact Matt Reese, FADONA's Sr. Manager of Association Services, at (561) 683-0037.

# **AHCA's ALF Form 1823**

There is an assisted living facility (ALF) required assessment form from Florida's Agency for Health care Administration called the 1823. When a resident is admitted to a hospital most likely the physical or psychological event that necessitated the admission would meet the definition of a significant change and require the health care provider (MD, DO, PA, ARNP) to complete the face to face examination. Additionally for Medicaid reimbursement, the ACHA 1823 assessment is required annually.

Here are the rule references for time frames for the conduction of this assessment and the definition of a significant change:

- (2) HEALTH ASSESSMENT. As part of the admission criteria, an individual must undergo a face-to-face medical examination completed by a health care provider as specified in either paragraph (a) or (b) of this subsection.
- (a) A medical examination completed within 60 calendar days before to the individual's admission to a facility pursuant to Section 429.26(4), F.S. The examination must address the following:
- 1. The physical and mental status of the resident, including the identification of any health-related problems and functional limitations;
- 2. An evaluation of whether the individual will require supervision or assistance with the activities of daily living;
  - 3. Any nursing or therapy services required by the individual;
  - 4. Any special diet required by the individual;
- 5. A list of current medications prescribed, and whether the individual will require any assistance with the administration of medication;
- 6. Whether the individual has signs or symptoms of Tuberculosis, Methicillin Resistant Staphylococcus Aureus, Scabies or any other communicable disease, which are likely to be transmitted to other residents or staff;
- 7. A statement on the day of the examination that, in the opinion of the examining health care provider, the individual's needs can be met in an assisted living facility; and
- 8. The date of the examination, and the name, signature, address, telephone number, and license number of the examining health care provider. The medical examination may be conducted by a health care provider licensed under Chapter 458, 459 or 464, F.S.
- (b) A medical examination completed after the resident's admission to the facility within 30 calendar days of the admission date. The examination must be recorded on AHCA Form 1823,

Resident Health Assessment for Assisted Living Facilities, October 2010. The form is hereby incorporated by reference. AHCA Form 1823 may be obtained http://www.flrules.org/Gateway/reference.asp?No=Ref-04006. Faxed or electronic copies of the completed form are acceptable. The form must be completed as instructed.

- 1. Items on the form that may have been omitted by the health care provider during the examination do not necessarily require an additional face-to-face examination for completion. The facility may obtain the omitted information either orally or in writing from the health care provider.
- 2. Omitted information must be documented in the resident's record. Information received orally must include the name of the health care provider, the name of the facility staff recording the information, and the date the information was provided.
- 3. Electronic documentation may be used in place of completing the section on AHCA Form 1823 referencing Services Offered or Arranged by the Facility for the Resident. The electronic documentation must include all of the elements described in this section of AHCA Form 1823.
- (4) CONTINUED RESIDENCY. Except as follows in paragraphs (a) through (e) of this subsection, criteria for continued residency in any licensed facility must be the same as the criteria for admission. As part of the continued residency criteria, a resident must have a face-to-face medical examination by a health care provider at least every 3 years after the initial assessment, or after a significant change, whichever comes first. A significant change is defined in Rule 58A-5.0131, F.A.C. The results of the examination must be recorded on AHCA Form 1823, which is incorporated by reference in paragraph (2)(b) of this rule. The form must be completed in accordance with that paragraph.
- (32) "Significant Change" means a sudden or major shift in behavior or mood inconsistent with the resident's diagnosis, or a deterioration in health status such as unplanned weight change, stroke, heart condition, enrollment in hospice, or stage 2, 3, or 4 pressure sore. Ordinary day-to-day fluctuations in functioning and behavior, a short-term illness such as a cold, or the gradual deterioration in the ability to carry out the activities of daily living that accompanies the aging process are not considered significant changes.



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# Jacksonville & Ocala Areas

Local chapters in the Jacksonville and Ocala areas need chapter presidents and leaders! Ocala meets on the 3rd Thursday of every month. Jacksonville is to-be-decided; we are currently waiting on vendors. Ocala is having a symposium on October 23, 2015. Contact Jacqueline Hinerman (jacqueline.hinerman@northporthealth.com) for information and details on how to get involved!

FADONA/LTC SUMMER 2015

# FADONA Focus Readership Survey How can we better serve you?

We va	alue your input and would like to take this opportunity to get to know more about you and your professional ne
Nam	ne:Title:
Stree	et Address:
City	r:State:ZIP: ne:E-mail Address:
	an NADONA/FADONA member (check one): Yes: No:
	Why did or would you join FADONA? (Please rank your top five reasons.)
Ш	To meet and get to know members.
	To network with directors of nursing and other long-term care professionals.
	To get involved in a leadership role locally, regionally, or statewide.
	To swap experiences, ask questions and discuss issues with peers.
	To develop management and clinical skills.
	To access long-term care resources.
	To complete NADONA's Certified DON program. (Membership in FADONA or NADONA is not necessary to become certified).
	To get involved and support the development of meaningful member benefits.
	Other:
2	2. Who pays or would pay the cost of your FADONA membership dues?
	I pay.
	Facility or corporate office pays.  Name of facility or corporate office:
	Employer pays part.
3	3. In what type of long-term care setting do you work?
	Skilled Nursing Home Hospice Care Assisted Living Subacute/Post-Acute Home Care Continuing Care Retirement Community Other:

# FADONA Focus Readership Survey

How can we better serve you?

4. In your opinion, what priority should FADONA place	on the following?
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•	in your opinion, what priority should 1112 of 111 place of	on the rone wing	·	
		High Priority	Medium Priority	Low Priority
1.	Advancing the reputation of directors of nursing and other long-term care professionals			
2.	Raising the ethical standards of the profession			
3.	Build recognition of FADONA as the leading voice on important long-term care issues			
4.	Fostering professional development			
5.	Offering forums to meet long-term care decision-makers			
6.	Encouraging more members to become certified			
7.	Creating opportunities to meet other nurse administrators in long-term care			
8.	Supporting long-term care education			
9.	Providing job-hunting assistance			
5.	How long have you worked in long-term care?			
	1-5 years 6-10 years 11-15 years 16-20 years 21-25 years 26+			
7.	To receive the members-only FADONA update eblasts,	please provide	us with your e-ma	ail address:
8.	Please indicate your age (optional).			
	20-30 31-40 41-50 51-60 61-70 71+			
	/11			

Thank you for taking the time to complete this brief survey. Please fax or email the results to Ian Cordes, Director of Operations, at (561) 689-6324, or icordes@bellsouth.net.

# **New Medicare Beneficiary Helpline**

Over the last year, in compliance with our CMS contract, any calls made to the previous Quality Improvement Organization for Florida's (FMQAI) beneficiary helpline were being forwarded to KEPRO's toll-free number. CMS requested that we implement this during the first year of the contract to help with the transition. As of August 1, 2015 the previous QIOs toll free number for appeals and quality of care concerns will be disconnected, therefore can no longer be forwarded to KEPRO.

Consequently, we want to take this time to emphasize KEPRO's toll free number for each area.

KEPRO Area 2 toll-free number for Florida:

#### 844-455-8708

Please keep in mind that this change only affects the state based toll free number that was used for beneficiary discharge appeals and quality of care concerns. Since the former QIO still operates in Florida, Health

Services Advisory Group (HSAG, formerly FMQAI) and was awarded the Quality Innovation Network (QIN) contract, healthcare providers should touch base with them concerning questions associated with other numbers they have in place.

In order to prevent confusion and frustration I am asking for your assistance in spreading this information to your members/staff/volunteers and anyone else that this change will affect.

If you have any questions please contact me. You can also visit our website, www. keproqio.com, for additional information or contact:

Sylvia Gaddis
Outreach Specialist
KEPRO
5201 W. Kennedy Blvd., Suite 900
Tampa, FL 33609
216.396.7544 (Cell)
Sylvia.Gaddis@bfcc2.hcqis.org
www.keproqio.com

#### **FADONA**

the Florida State Chapter of NADONA benefits you!

- Educational Awards
- Reduced Rates at the Annual Convention
- Quarterly Newsletter
- Bi-Monthly Bulletin
- References and Research Services includes published material, videos, and audio.
- National Network of professionals.

Contact NADONA at 800-222-0539 for additional information.



# **FADONA Update for QUIN Council**

- by Reuben Bowie, FADONA Treasurer

FADONA and NADONA members have been focused the CMS proposed competence based rules for long term care and post acute care. A major concern is the amount of extra paperwork that will be required which will likely look at paper compliance and take away

from actual care delivery. Patient outcomes should be the main focus rather than looking at process although process is important.

Reimbursement requirements with the ICD 10 are in full force with many questions regarding claims processing, billing, coding and general equivalence mapping (GEM) setting a new learning curve for MDS coordinators and Nurse Administrators.

NADONA has made available tool kits for effective QAPI (Quality Assurance

Performance Improvement) to aid in developing purpose, guiding principles and scope of programs.

FADONA is facing declining membership and we are grateful for the support that NADONA is offering. Reason for less member participation is uncertain; but may in part be attributed

to the increased complexity of administering nursing care with ever increasing regulation, greater documentation requirements for reimbursement, intense survey and licensure requirements/ expectations, increased and sometimes unrealistic patient/family

expectations, changing expectations of nursing staff, and limited resources leaving little or no time for educational pursuits, involvement in professional organizations, peer support and camaraderie. In addition to new member incentives offered by NADONA, FADONA is looking to strategic planning sessions to improve the situation

The Hilton Daytona Beach Resort will be the site of the next annual convention March 21 - 24, 2016. NADONA will be offering a

national certification in Infection Prevention and we are hoping that we can offer preparation for this certification at our convention.



# **HHS Proposes to Improve Care and Safety for Nursing Homes Residents**

-Revisions mark first major rewrite of long-term care conditions of participation since 1991

standards for quality and

safety in nursing homes and

long-term care facilities. When

a family makes the decision

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care facility, they need to know

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and safety are priorities.

A proposal announced at the White House Conference on Aging would make major changes to improve the care and safety of the nearly 1.5 million residents in the more than 15,000 long-term care facilities or nursing homes that participate in the Medicare and Medicaid programs. If finalized, unnecessary hospital readmissions and infections would be reduced, quality care increased, and safety measures strengthened for the more than one million residents in these facilities.

"This proposal is just one part of the administration's overall commitment to transform our health system to deliver better

quality care and spend our health care dollars in a smarter way," said HHS Secretary Sylvia M. Burwell. "Today's measures set high standards for quality and safety in nursing homes and long-term care facilities. When a family makes the decision for a loved one to be placed in a nursing home or long-term care facility, they need to know that their loved one's health and safety are priorities."

Many of the proposals build on improvements that nursing have already homes made since 1991, the last time these conditions of participation were comprehensively updated. This rule would bring these

best practices for resident care to all facilities that participate in Medicare or Medicaid and implement a number of important safeguards that have been identified by patient advocates and other stakeholders, and include additional protections required by the Affordable Care Act.

Changes include:

Making sure that nursing home staff is properly trained on caring for residents with dementia and in preventing elder abuse.

Ensuring that nursing homes to take into consideration the health of residents when making decisions on the kinds and levels of staffing a facility needs to properly take care of its residents.

Ensuring that staff members have the right skill sets and competencies to provide person-centered care to residents. The care plan developed will take the resident's goals of care and preferences into consideration.

Improving care planning, including discharge planning for all residents with involvement of the facility's interdisciplinary team and consideration of the caregiver's capacity, giving residents information they need for follow-up, and ensuring that instructions are transmitted to any receiving facilities or services.

Allowing dietitians and therapy providers the authority to write orders in their areas of expertise when a physician delegates the responsibility and state licensing laws allow.

Requiring nursing homes to provide greater food choice for residents while also giving Today's measures set high flexibility for nursing homes.

> infection prevention and control program, including requiring an infection prevention and control officer, and an antibiotic program that includes antibiotic use protocols and a system to monitor antibiotic

> Strengthening rights of nursing home residents, including placing limits on when and how binding arbitration agreements may be used.

The Centers for Medicare & Medicaid Services (CMS) set

out to revise the long-term care standards to meet the President's Executive Order that all Federal agencies identify rules that are obsolete or unnecessary and make proposals to "modify, streamline, expand, or repeal them." CMS has defined and enforced safety and health requirements for nursing homes in the Medicare and Medicaid programs, as well as other health care providers and suppliers, for more than forty years. The recommended reforms are being published in proposed rule CMS-3260-P, in the July 16, 2015 Federal Register.

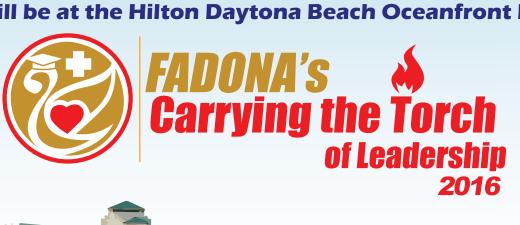
The proposed rule was initially issued in July 2015, with comments due by September 14th, but the comment period has been extended by thirty days until October 14th at 5 PM ET. Comments should be submitted electronically through regulations.

Updating the nursing home's stewardship





The 29<sup>th</sup> Annual Convention, Carrying the Torch of Leadership 2016, will be at the Hilton Daytona Beach Oceanfront Resort!





# FADONA's Alliance Council Members — Our Preferred Vendors

#### Ben LaMothe

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# What would you do if you discovered the Golden Egg?

Visit the CareerCenters at

#### careers.fadona.org and careers.fmda.org!

These are the official online CareerCenters of the Florida Association Directors of Nursing Administration & the FMDA - The Florida Society for Post-Acute and Long-Term Care.

These CareerCenters are a treasured new online resource designed to connect long-term care industry employers with the largest, mostqualified audience of nurses, nurse administrators, directors of nursing, nurse practitioners, medical directors, physicians, physician assistants, social workers, social service designees, and directors of social services in Florida. Job Seekers may post their résumé confidentially, if preferred — so employers can actively search for you.

Let these CareerCenters help you make your next employment connection!







# Loss of bowel control is not a normal sign of aging.

-Medicare.gov



# Florastor helps maintain healthy stools! 2

# What is Florastor®?



Florastor, Saccharomyces boulardii Iyo by Biocodex, is the #1 probiotic worldwide,\*1 available in over 100 countries. Florastor is a friendly-yeast-based probiotic that is manufactured with a patented lyophilization process to ensure delivery of live yeast cells. When Florastor is taken at recommended levels, it has been shown to promote healthy stools<sup>†2</sup> for daily digestive health.

## What makes Florastor unique?

Florastor is unique because it is a friendly-yeastbased probiotic, Saccharomyces boulardii Iyo. Our natural yeast is found on the skin of lychee and mangosteen fruit. Unlike some bacterial products, Florastor goes above and beyond to give you digestive health and harmony, so you can be back on track and feel like yourself again.

#### There are many ways to take Florastor:









Swallow

**Empty capsule** capsule whole onto tongue

Sprinkle

Dissolve into liquid

## Here are some more reasons why Florastor is your new best friend:



Florastor cells are bigger than bacterial cells, so yeast can provide increased gut coverage to protect your intestinal tract.



Florastor can withstand the harsh environment of the stomach, while many bacteria are destroyed by acids in the stomach before they even reach the intestines.†3



Florastor, unlike bacterial probiotics, is not compromised by antibiotic use.<sup>†3</sup>



Florastor is made with all natural ingredients that are vegetarian and gluten-free.



Florastor supports a healthy immune system; †4 70% of your immune system is located in your digestive tract.

To learn more about how Florastor can help benefit your residents and your Quality Measure scores, visit www.florastor.com or call 1-877-356-7787 to contact your local sales consultant.